

# KOMEDIA

## Accessibility Policy

Komedia aims to be accessible to all.

Customers who require the support of a companion are entitled to one free ticket with their purchased ticket.

These tickets are available by phone 01273 647100 or in person at the Box Office.

If early entrance to the venue is required please may we ask you to contact [admin@komedia.co.uk](mailto:admin@komedia.co.uk) so we can make suitable arrangements ahead of your visit.

If you are a wheelchair user or have special access requirements and book tickets online please call 01273 647100 (12noon – 6pm) or email <mailto:tickets@komedia.co.uk> so we make the necessary arrangements for you

- Assistance Animals are welcome in the venue and bar. A bowl of water can be provided. Guide Dog and Assistance Dog owners have important rights under the Equality Act 2010 (EA). Details can be found at [assistancedogs.org.uk](http://assistancedogs.org.uk)
- There is lift access to the two performance spaces.
- Both spaces are accessible via stairs and our lift. Komedia's main entrance is ground level on Gardner Street (level 2 within the building).
- There are fully accessible disabled toilets for Komedia Downstairs and the Studio.
- Our licence specifies the maximum number of wheelchair users that can be accommodated on each floor. We advise wheelchair users to book in advance to guarantee access and in order that we can reserve a suitable table for the party.
- The bars in our performance spaces have low level access for wheelchair users.
- Large print menus and wine lists are available on request.
- Visually impaired customers are advised to inform us when booking tickets in order that we can reserve a table near the front for the party.
- Food & Drink Menus are available in braille.
- The downstairs performance space has a Sennheiser infra-red Hearing System. Please let box office know if you would like to use the system when you are booking so they can reserve you a suitable seat and a headset.

*\*This guide is also available in audio and easy read [here](#)*

# Access to the specific Venues

Click [here](#) for an interactive 3D Map of Komedia Brighton.

## Events in Komedia Studio

The Studio is located on level 1. Via the one flight of stairs (9 steps), and also via the lift “level 1”. If you require the bathroom the toilets are located back on level 2 which is the same level as the main entrance to Komedia.

## Events in the Komedia Downstairs

The Basement is located on level B. Via two flights of stairs (18 steps), and also via the lift level B. If you require the bathroom the toilets are located to the left-hand side of the room when looking at the stage.

## Leaving the Venue

When exiting the venue please use lift or stairs to access level 2, which leads you back to the main entrance on Gardner Street.

*Staff will be happy to assist you if required.*

## Medical Requirements

If you need to bring any medication or essential food and drink to our events, we are happy to oblige. If you're able to notify us in advance then it means we are able to advise the staff members working on the night. However, we appreciate this isn't always possible and staff have been made aware that we are happy for provisions to be brought in to the venue in certain circumstances.

## Strobe Lighting Policy

Strobe Lighting may be used for live music events and club nights. If we are advised in advance that a customer is attending who may be affected by the use of strobes, we won't use them unless it's specifically requested by the artist. If heavy strobe lighting is being used warning signs will be placed around the venue.

## Sound Levels

Komedia operates a Noise at Work policy that adheres to the current guidelines from the HSE, some gigs are meant to be loud but they should also be safe, for this reason we keep a close eye on dB levels and we also have ear plugs behind the bar for every event.

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