

# FREQUENTLY ASKED QUESTIONS



## **WHAT'S THE BEST WAY TO BOOK FOR A LARGE GROUP?**

SIMPLY CALL US ON 01273 647100 OR EMAIL US AT [TICKETS@KOMEDIA.CO.UK](mailto:TICKETS@KOMEDIA.CO.UK) WITH ANY QUESTIONS. WE CAN RESERVE TICKETS AND INVOICE YOU, GIVING YOU TIME TO PAY AND CONFIRM NUMBERS.

## **PAYMENT TERMS**

PAYMENT TERMS VARY DEPENDING ON WHEN THE BOOKING IS MADE, BUT THIS WILL LIKELY BE BETWEEN 2- 3 WEEKS, AT WHICH POINT THE BOOKING WILL NEED TO BE PAID IN FULL.

## **TICKET TERMS**

TICKETS ARE NON-REFUNDABLE ONCE PURCHASED. PLEASE MAKE ANY CHANGES TO THE BOOKING BEFORE THE BOOKING IS PAID.

## **HOW DO I ADD PEOPLE TO MY PARTY?**

YOU CAN ADD EXTRA PEOPLE TO AN EXISTING BOOKING ONLINE, SUBJECT TO AVAILABILITY, AS LONG AS IT'S BOOKED UNDER THE SAME NAME. IF YOU NEED TO BOOK UNDER A DIFFERENT NAME, USE THE COMMENTS BOX TO TELL US THE PARTY YOU ARE JOINING.

## **WILL WE BE SEATED TOGETHER?**

YES! ALL PARTIES HAVE A RESERVATION, NO MATTER WHAT SIZE. OUR LARGER TABLES HOLD APPROX. 12 PEOPLE, SO BIGGER GROUPS WILL BE OVER TWO OR MORE TABLES.

## **IS THERE A DRESS CODE?**

NO, BUT PEOPLE OFTEN LIKE TO DRESS UP, SO FEEL FREE TO WEAR YOUR BEST FESTIVE FINERY.

## **HOW WILL WE RECEIVE OUR TICKETS**

YOUR E-TICKET WILL BE EMAILED TO YOU, PLEASE SHOW THIS UPON ARRIVAL.

## **WHAT IF OUR PARTY IS ARRIVING AT DIFFERENT TIMES?**

WE ASK ALL GROUP MEMBERS WHO ARE EATING TO ARRIVE BEFORE 6:30PM AND FOR THE PARTY LEADER TO SHOW THE E-TICKET UPON ARRIVAL. IF YOU ARE ARRIVING SEPARATELY, MAKE SURE YOU QUOTE THE NAME OF THE PARTY YOU ARE JOINING UPON ENTRY.

## **HOW DO WE ORDER FOOD?**

ONCE YOU HAVE MADE YOUR BOOKING A MEMBER OF OUR BOX OFFICE TEAM WILL BE IN TOUCH WITH A MENU, PRE-ORDER FORM AND A DATE TO HAVE YOUR FOOD CHOICES RETURNED BY. ONCE YOU HAVE BOOKED YOUR TICKETS, FILL IN YOUR OPTIONS AND EMAIL IT TO [FOOD@KOMEDIA.CO.UK](mailto:FOOD@KOMEDIA.CO.UK)

## **CAN I PRE-ORDER DRINKS / SET UP A TAB?**

YES! THERE WILL BE AN OPTION TO PRE-ORDER DRINKS ON OUR PRE-ORDER FORM. WE WILL TAKE PAYMENT FOR YOUR DRINKS ON THE NIGHT. YOU CAN ALSO SET UP A BAR TAB ON THE EVENING. PLEASE NOTE, WE WILL ASK FOR A CREDIT CARD WHEN YOU ARRIVE TO SECURE A TAB.

## **WHEN SHOULD WE ARRIVE?**

PLEASE ARRIVE AT DOOR OPENING TIME OF 6.30PM. YOUR MEAL WILL BE SERVED BEFORE THE SHOW STARTS AT 8:30PM SO THE EARLIER YOU ARRIVE, THE MORE TIME YOU HAVE TO ENJOY YOUR MEAL.

## **WHAT TIME DOES IT END?**

THE COMEDY FINISHES AROUND 10.30PM FOLLOWED BY THE DISCO UNTIL 12/1AM.

## **WHICH COMEDIANS WILL BE ON?**

LINE-UPS ARE LISTED ON THE KOMEDIA CHRISTMAS PARTY PAGE ON OUR WEBSITE BUT PLEASE BEAR IN MIND, THESE ARE SUBJECT TO CHANGE.