KOMEDIA

ACCESSIBILITY POLICY



Established in 1994, Brighton's beloved independent live entertainment venue presents one of the largest, most diverse arts programmes in the UK, situated in the heart of the North Lanes.

Komedia aims to be accessible to all. This guide provides information to help you plan and enjoy your visit. If you require any further assistance or information, please call our box office line on 01273647100 or by emailing access@komedia.co.uk.

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ACCESSIBILITY POLICY

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Introduction

Komedia is a multi arts venue in the heart of the North Laine, Brighton. Our building is shared with Dukes at Komedia Cinema. There are two venues here, the Studio and the Basement, which can host a wide range of events all year round, and in different formats. Komedia Studio can hold up to 90 seated and 150 standing and Komedia Basement can hold up to 290 seated and 400 standing.



Basement venue for a seated event in cabaret format.



Studio venue for a seated event in cabaret format.



Basement venue for a standing event.



Studio venue for a standing event.



A children's event in the basement, carpet on the floor.



A daytime market in the Basement.

Contact

Komedia Box Office:

Ticketing line for all enquiries -
01273647100

This line is open 12pm - 5pm
Tuesday - Saturday

We welcome any calls from Relay UK.

Email enqiures -

Ticketing - tickets@komedia.co.uk
Access enquiries - access@komedia.co.uk

These emails are monitored Monday - Saturday and we aim to get back to you regarding your enquiry as soon as possible.

In person box office:

Opening hours:

Monday - Saturday
10am - 5pm.

This is located on the 3rd floor of the building, when you arrive at the front entrance, turn right past the stairs to the cinema and follow the coridoor along. You will see one flight of stairs, you can either walk up the stairs or take the lift to the 3rd floor. Once you arrive to the office, there will be a button to press to ring the bell. A member of the team will greet you and assist with your enquiry.

As we do not have anyone working in the box office on Sundays, we ask you get in touch with us before the date of show you are coming to if it is on a Sunday, if you have any access requirements so we are able to assist with your needs.

Access to the venues

Attending a show

If you would like to visit the venue before attending a show, we are happy to show you around when the space is available. Please get in touch with our box office to arrange a visit.

If you would like to know running times for a show you can call our box office line, however we do not always have this information. We will always try to answer any queries to the best of our knowledge.

Assistance dogs

Assistance Animals are welcome in the venue and bar. A bowl of water can be provided. Guide Dog and Assistance Dog owners have important rights under the Equality Act 2010 (EA). Details can be found at **Assistance Dogs UK - ADUK**

While there is no doubt that an assistance dog provides companionship, an emotional support dog is a dog that offers comfort and companionship simply by being present, which requires no specialist training. Emotional support dogs and highly trained psychiatric assistance dogs are not the same thing.

We do not have a designated dog spending area.

We ask you inform us you will be attending an event with an assiatance dog and we can reserve a suitable spot in the room for you.

Medical Requirements

If you need to bring any medication or essential food and drink to our events we are happy to oblige. If you're able to notify us in advance, then it means we can advise the staff members working on the night. However, we appreciate this isn't always possible and staff have been made aware that we are happy for provisions to be brought in to the venue in certain circumstances.

Access to the venues

Food and Drinks

Large print and braille menus and wine lists are available upon request.

The bars in our performance spaces have low level access for wheelchair users.

If you require any assistance with ordering food and drinks, please speak to a member of staff.

Attending the events

If you have any changes to your access needs, please do get in touch with us and we will do our best to meet your needs.

Our staff working the events are all on hand if you experience any issues while you are attending a show.



Outside of Komedia main entrance at night on Gardner Street

KOMEDIA

How to get to Komedia

Komedia
44-47 Gardner Steet
Brighton
BN1 1UN
w3w - added.became.sooner

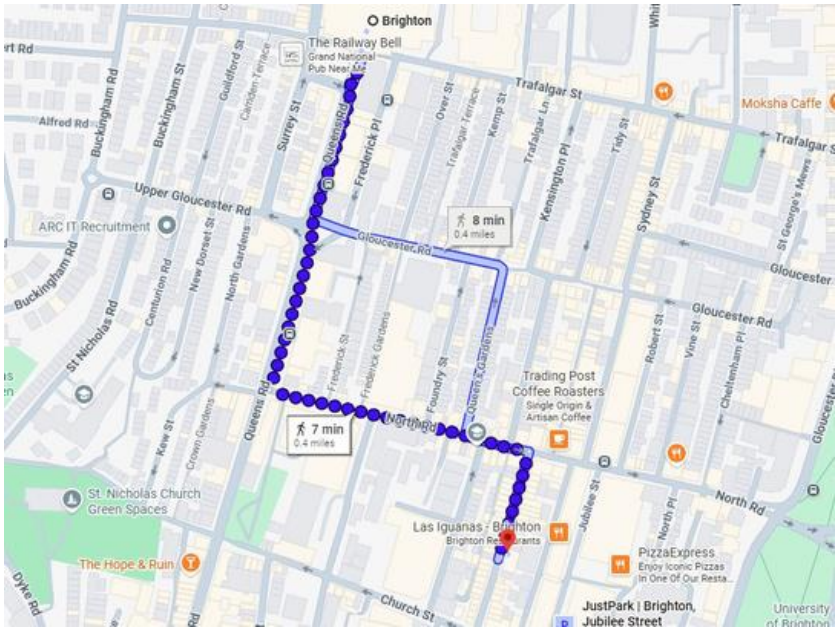
Train

Brighton Train station is roughly a 10 minute walk to Komedia

You can find train times here:

https://www.southernrailway.com/travel-information/station-information/BTN/brighton

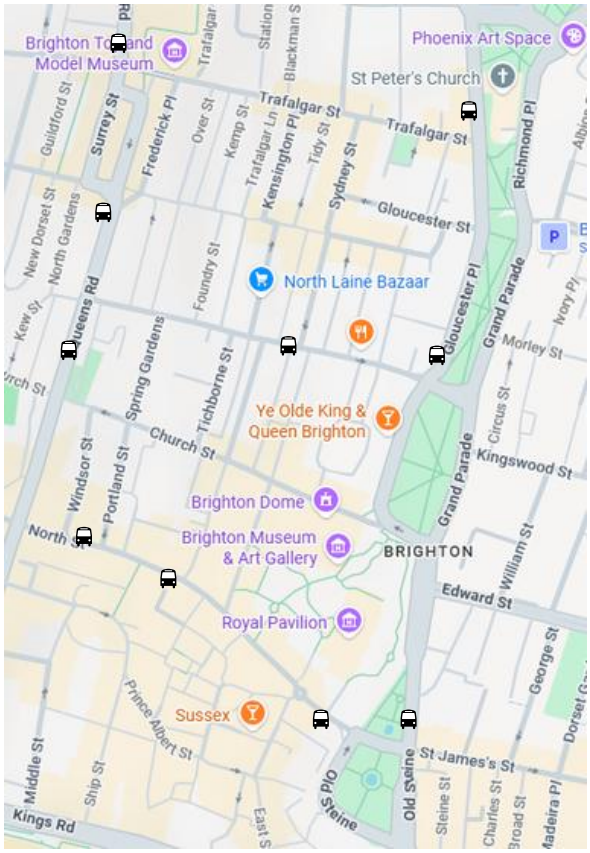
The walk back to Brighton Station from Komedia is uphill.



Bus

As we are in the heart of Brighton there are a few bus stops in the area. The closest bus stops to Komedia depending on which service you are using are:

North Street
North Laine
St Peters Church
Valley Gardens
Old Steine
Queens Road

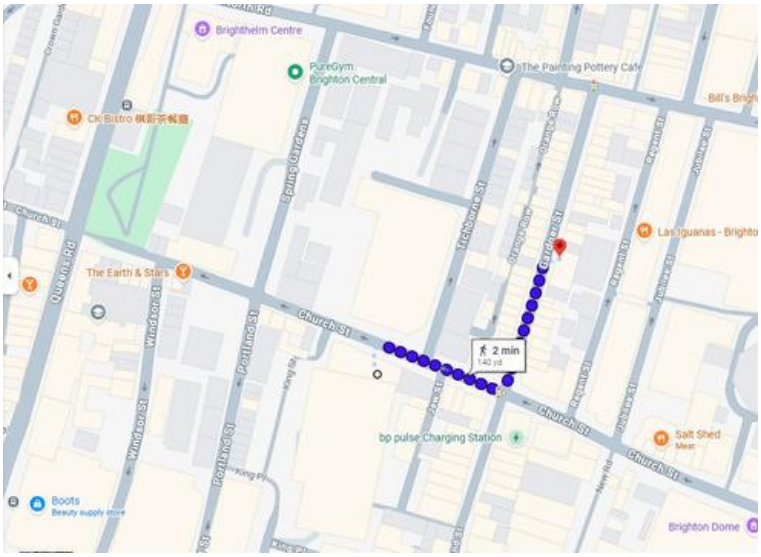


More information from Brighton & Hove Buses

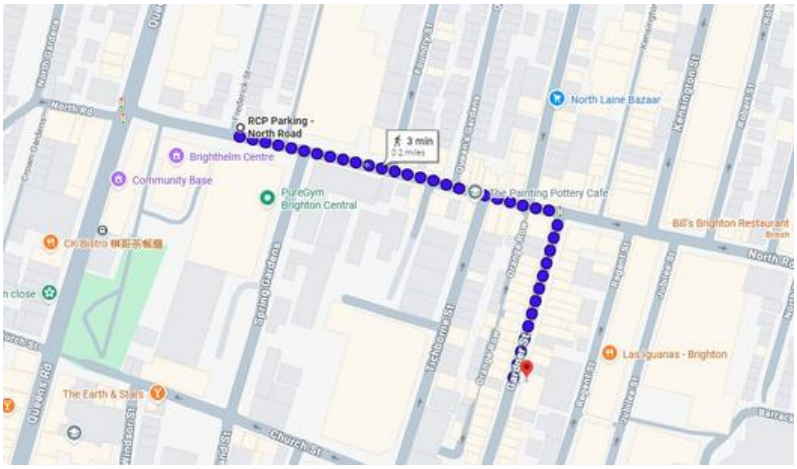
How to get to Komedia

Parking:

NCP Church Street.
Brighton Theatre
Church Street
BN1 1US



RCP - North Road
44 North Road
Brighton
BN1 1YR

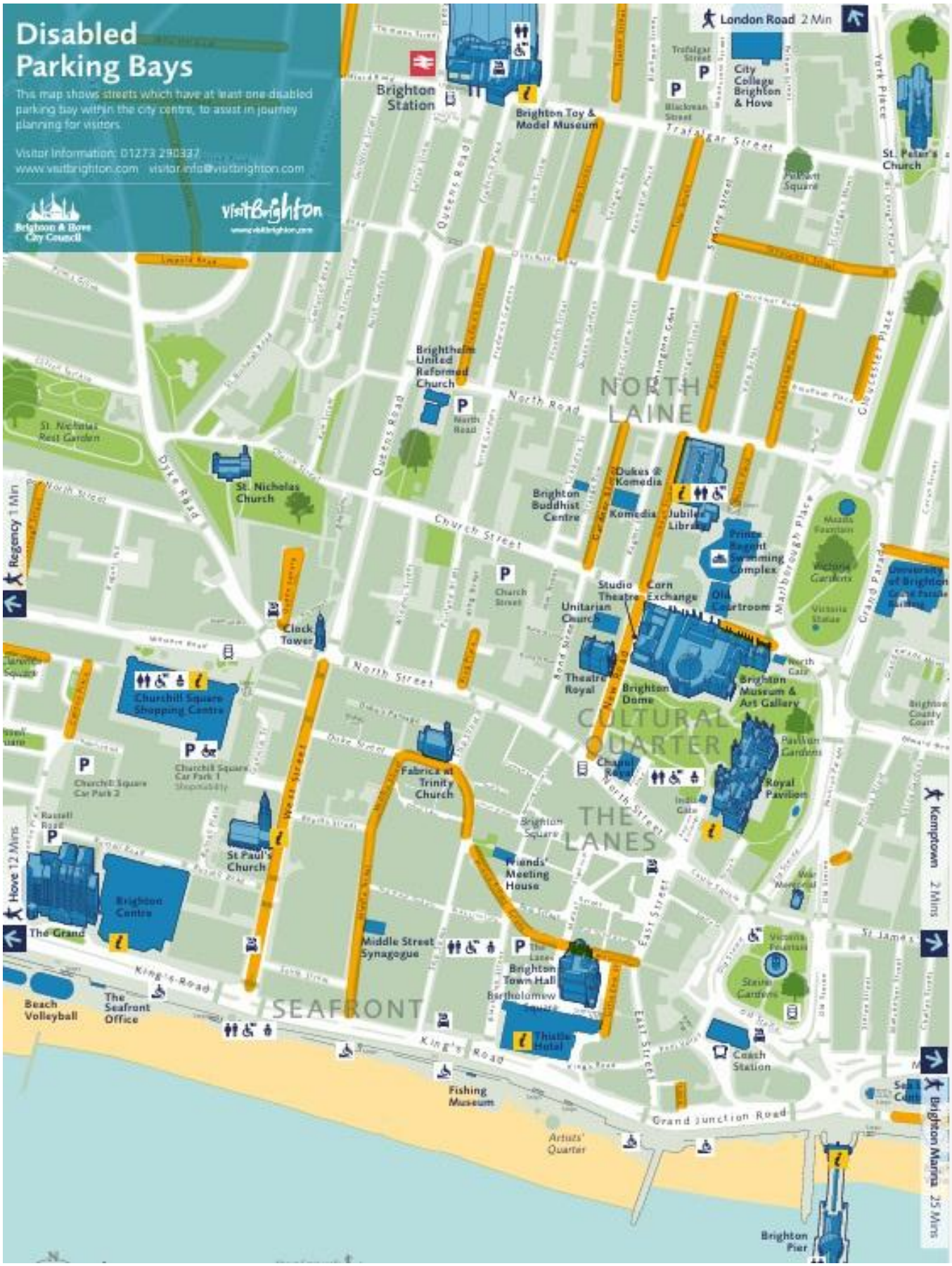


Taxi

Brighton and Hove Radio Cabs - Tel 01273204060
https://www.brightontaxis.com/

Brighton and Hove Streamline Taxis - Tel 01273202020
https://www.streamlinetaxis.org/

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Disabled Parking Bays
This map shows streets which have at least one disabled parking bay within the city centre, to assist in journey planning for visitors.
Visitor Information: 01273 290337
www.visitbrighton.com visitor.info@visitbrighton.com
Brighton & Hove City Council
VisitBrighton
London Road 2 Min
Brighton Station
Brighton Toy & Model Museum
City College Brighton & Hove
St. Peter's Church
Trafalgar Street
Queens Road
North Road
Brighthelm United Reformed Church
St. Nicholas Rest Garden
St. Nicholas Church
Dyke Road
Regency 1 Min
Church Street
Brighton Buddhist Centre
Dukes @ Komedia
Komedia
Jubilee Library
Prince Regent Swimming Complex
Victoria Gardens
Marlborough Place
Grand Parade
Clock Tower
Unitarian Church
Studio Theatre
Corn Exchange
Old Courtroom
Theatre Royal
Brighton Dome
Brighton Museum & Art Gallery
North Street
Churchill Square Shopping Centre
Churchill Square Car Park 1
Churchill Square Car Park 2
Fabrica at Trinity Church
CULTURAL QUARTER
Pavilion Gardens
Royal Pavilion
THE LANES
Hove 12 Mins
Kemptown 2 Mins
St Paul's Church
Brighton Centre
The Grand
Friends' Meeting House
Middle Street Synagogue
Brighton Town Hall
Bartholomew Square
Thistle Hotel
East Street
St James's
Beach Volleyball
The Seafront Office
SEAFRONT
King's Road
Fishing Museum
Coach Station
Grand Junction Road
Artuzi Quarter
Brighton Marina 25 Mins
Brighton Pier

Ticketing

Most tickets are sold online through our website, or through an external platform, however our team would be happy to assist via email, phone or in person if you are unable to do so online.

Customers who require the support of a companion are entitled to an unpaid extra ticket with their purchased ticket. There are a few ways that you can do this:

1. Leave a comment on your order that you will require a companion ticket.
2. Call our box office line on **01273647100**
3. Email us at **tickets@komedia.co.uk**

Most of the tickets to our shows are sold directly through our website, however in some cases they are sold externally through an alternative ticketing platform. In this case, you would be directed to that website to purchase tickets.

If you have purchased a ticket through an alternative website and require a companion ticket, you can email our box office with your order confirmation and we will organise a free companion ticket to go along with your purchased ticket.

A companion is expected to assist a customer into and out of the venue, and are not expected to leave the customer alone for any long period of time, and be unable to assist with the customers access requirements, or become intoxicated during the event.

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Accessible toilet, lift and step access



Inside of customer lift

Lift dimensions

Opening: 79cm wide / Inside: 100 x 149cm



Inside of accessible toilet in Basement

Accessible toilet located in the basement venue (Level B)

Door opening: 79cm

Turning space: 120cm x 130cm

Room size: 210cm x 155cm

Toilet corridor width at narrowest point: 85cm



Inside of accessible toilet in main corridoor and use for events in the Studio venue.

Accessible toilet located for Studio venue located on Gardner Street level (Level 2)

Door opening: 88cm

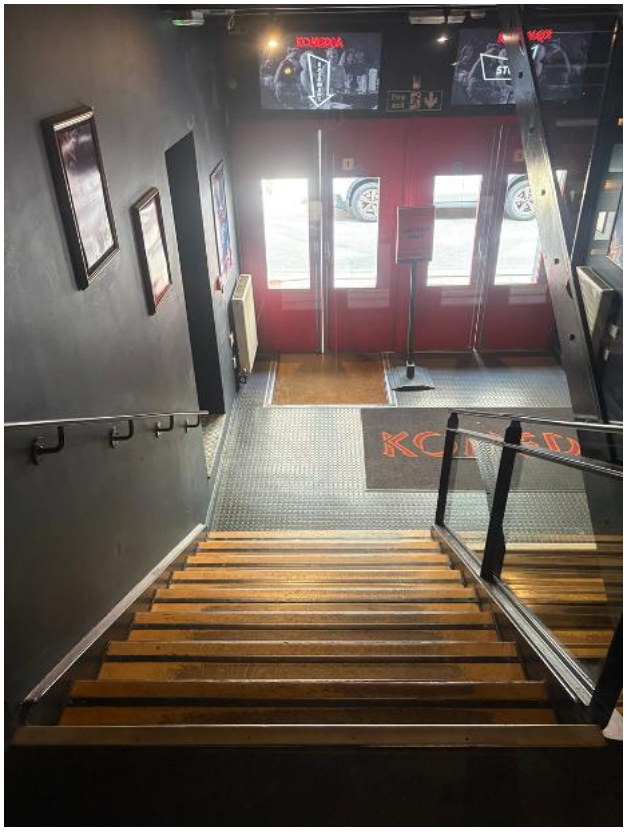
Turning space: 123cm x 148cm

Room size: 160cm x 180cm

Lift corridor on level 1 at narrowest point: 74cm.

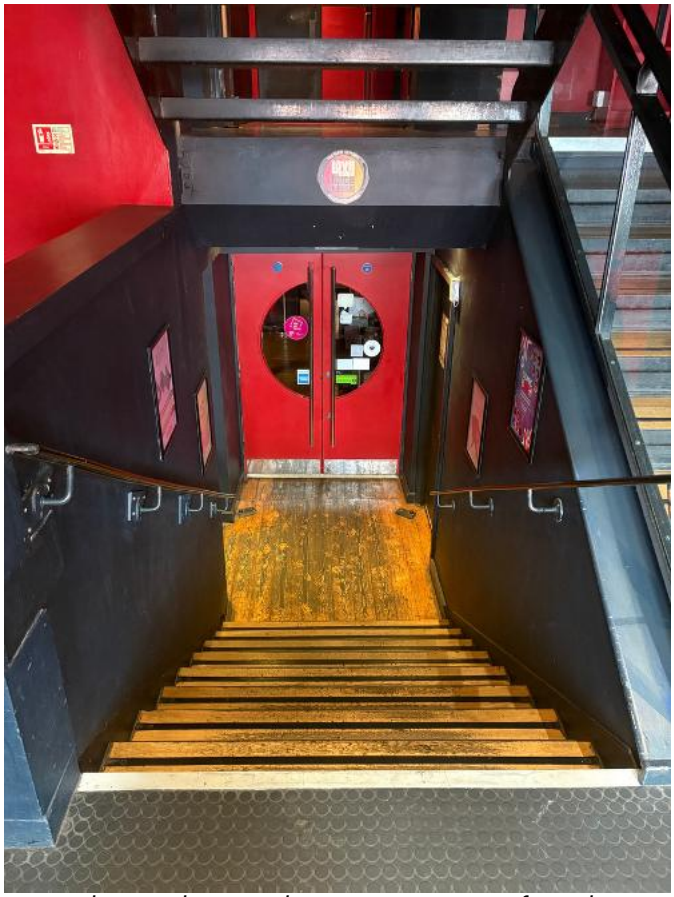
Accessible toilet, lift and step access

We do not have a changing places facility on site, the closest changes places toilet is at Brighton Station or more can be found **here**



Steps down to Studio from main entrance, and the first steps down to the Basement venue.

To the Studio there are 9 steps.



Second steps down to the Basement venue from the main entrance.

To the basement there are 18 steps.

You can find a visual guide to both of the spaces on our access page. *LINK HERE*

Leaving the venue

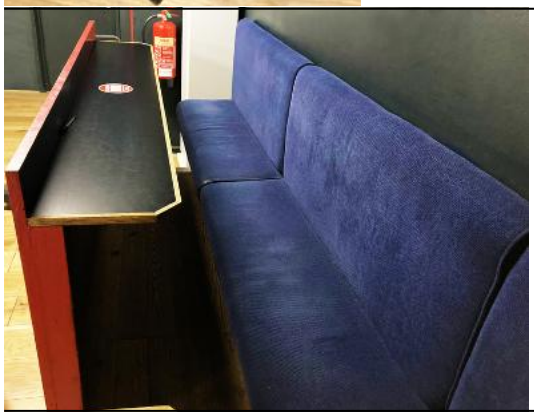
When exiting the venue, please use lift or stairs to access level 2 which least back to the main entrance on Gardner Street. Staff are happy to assist you if required.

Seating

The chairs shown here are the only available at the venue.



Standard Seating:
To the left is our standard seating for our seated shows.
Seats are 84cm tall
Chair legs are 46cm high
42cm wide
50cm deep
Weigh 6.10kg



Booth Seating:
To the left is our limited booth seating in the basement venue.
Seats are 36cm deep
47cm from the ground
60cm from edge of seat to wall



Large Chair:
To the left is our large chair and we have 2 available. Seats are 83.5cm tall, chair legs are 45.5cm high, seat 68.5cm wide and 49.5cm deep. Maximum weight is 35 stone.

These chairs are available upon request only.



High Stools:
To the left is our high stool seats.
Seats are 105cm high
Chair legs are 76cm high
42cm wide
41cm deep

This type of seating can be requested for standing events in our studio bar.

Seating

Reserved Seating

If you have any requirements in regards to seating, we advise that you inform us when booking tickets, or at the earliest time in order to reserve a table that suits your needs.

We do not have a raised viewing platform in the venue as it is a flat space, however we will be happy to make any arrangements in the way we are able to for you to be able to access the events and enjoy your time here. As there a many different formats to our shows, how the room is laid out can differ from show to show. Our team are trained on where best to reserve a spot in the room depending on the needs of the customer.

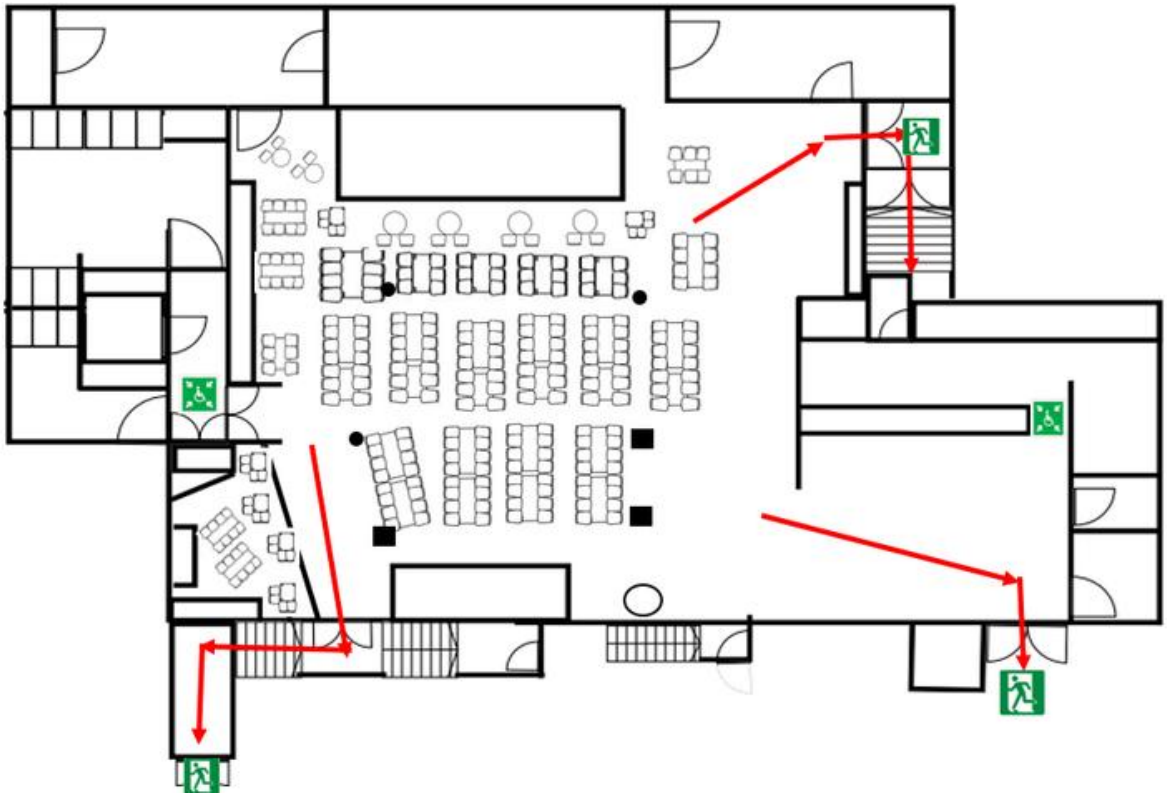
Wheelchair users:

Our license specifies the maximum number of wheelchair users that can be accommodate on each floor, therefore we advise wheelchair users to book in advance for an event. We can arrange suitable seating for those who book in advance.

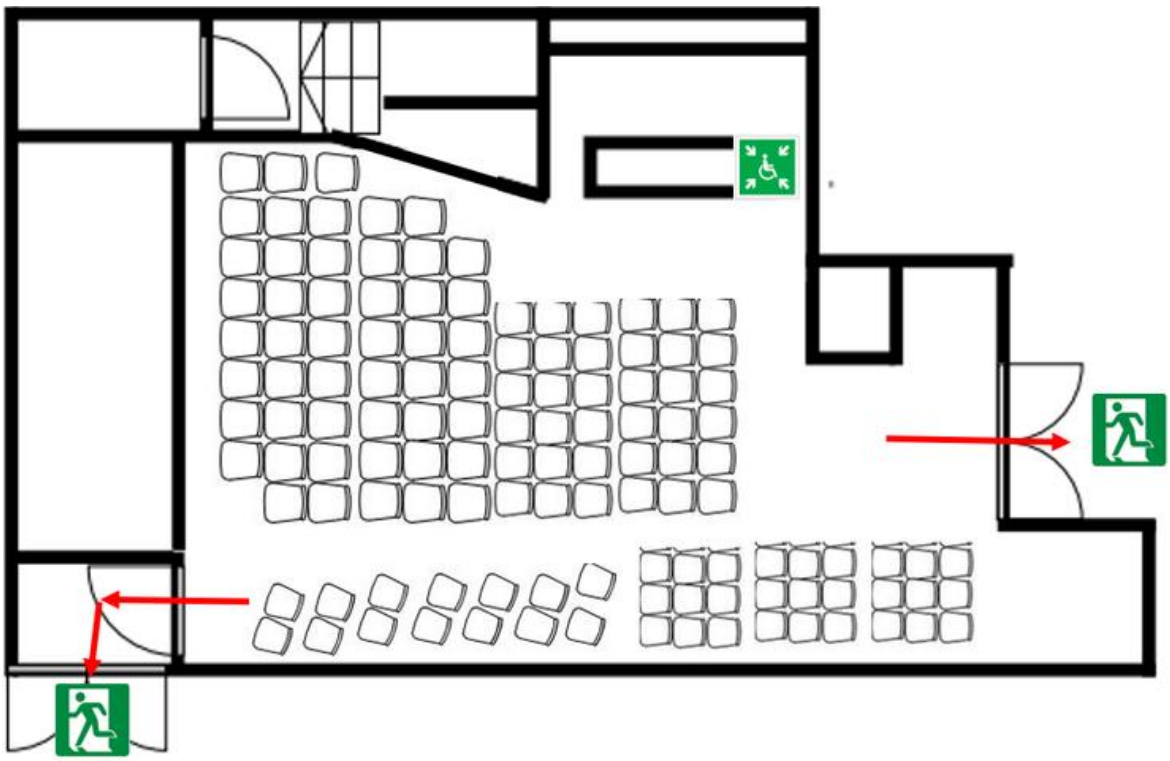
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Please note, these seating plans are a guide and may not be the same at the event you are attending.

Standard seating at a basement show, cabaret seating



Standard seating at a studio show, seating in rows.



Lighting and Sound

Komedia operates a Noise at Work policy that adheres to the current guidelines from the HSE, some gigs are meant to be loud, but they should be safe. For this reason we keep a close eye on dB levels and we also have ear plugs available at the bar.



A live band on stage in the Studio with pink neon Komedia sign and orange lighting.



Green and white lighting with haze at Kleines Kabarett in the Basement.

Strobe lighting may be used for live music events and club nights. If we are advised in advance that a customer is attending who may be affected by the use of strobes, we won't use them unless it is specifically requested by the artist. If heavy strobe is being used, warning signs are places around the venue



A live band on stage in the Studio with pink lights and haze.



A live comedy bingo show in the basement with bright moving lights ana haze.

Lighting and Sound



Dana Alexander on stage at Komedia Comedy Club surrounded by blue lights.

What to expect at Komedia In house comedy shows

(Komedia Comedy Club, Down the Hatch, Comic Boom)

As you enter the venue, upbeat music will be playing throughout the venue at a medium level. The house lights will be up in the brand colours of the show. The stage will be lit. We add a light amount of water-based haze into the room.

Announcements may be made over the PA about upcoming competitions, and bar & kitchen opening and closing times.

At the top of the show, the music will increase in volume and the first act of the night will be announced; the lights will dim in the room and the lights onstage will flash at a medium speed. Moving lights will slowly circle the audience.

Stage lights will come up as the first act enters the stage and the houselights will remain off until the interval.
Each half of the show will begin this way.

Overall, the sound of a standard comedy show contains medium to loud upbeat walk-on music and the sound of the comedian's microphone. This is mixed to be audible across the room, but should not be overly loud.

Occasionally, we may have musical acts on the line-up for an in-house show and so there may be additional music tracks or instruments on stage.

We would recommend if you are apprehensive or sensitive to sound that you wear ear plugs. Foam ear plugs can be supplied to you by our bar staff offers foam. Over-ear style ear-defenders may be available on request.